

Increase customer satisfaction and ensure order accuracy with Double-Check

ACRELEC Double-Check harnesses the power of AI technology and the precision of a scale to ensure your customers get exactly what they ordered without adding friction to your processes.

Rating points out of 5 increased online

Reduction of bagging mistakes

94%

of customers agreed Double-Check improved customer ratings on delivery partner apps

Robust, Reliable System

Using industrial-grade components to guarantee product longevity, Double-Check is built for restaurant use. It includes a digital scale, Panel PC, database and optional Business Intelligence portal for additional reporting, giving you all the tools you need to improve your operations and master customer satisfaction.

Seamless Integration

Smart technology makes Double-Check simple and easy to deploy, with immediate impact & ROI. It is seamlessly integrated with food delivery apps for instant feedback on customer disputes, creating immediate impact & ROI.

Quick deployment, clear confirmation

Simple to install, the Double-Check system comes fully connected to the ACRELEC's ATP platform for efficient installation, simple ongoing management, and peace of mind for the restaurant.

Order checking in under a second

For maximum efficiency, order checking is instantaneous—taking less than a second. Double-Check's order history displays the weight and prediction, which can be expanded to offer the entire contents of the order. Checked orders provide data to the management team for continuous improvement and to help audit in case of disputes.



Traceable reporting

Order checks must be traceable and provide data to the managing team. Each transaction is recorded, reporting the predicted and actual weight. The optional Business Intelligence Portal provides a breakdown of refunds claimed against the orders served—allowing for continuous service improvement or to challenge future refund requests for repeat offenders.

Take a weight off your team

Don't let the weight check hinder your crew. Don't let additional checks slow your service. Simply place food and beverage items or multiple bag orders on the scale and select the order. Double-Check will tell you the actual weight of the order compared to what's predicted, alerting your team of missing or incorrect items.

Did you know... every star matters. Revenue increases up to **9%** for every point increase in online rating.*

ACRELEC Double-Check

Precision at scale

Improve accuracy and expand delivery capacities by verifying bag content in under a second.

Utilizing AI, Double-Check ensures your customers get exactly what they ordered without slowing down service speed. Directly integrates with top third-party delivery apps for instant feedback on customer disputes, creating immediate impact & ROI.



*Harvard Study

To take advantage of the Double-Check System, contact marketing.double-check@acrelec.com

