SMS Terms & Conditions

SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

Types of SMS Communications:

If you have consented to receive text messages from Acrelec, you may receive conversational messages related to your account, general information, support or installation.

Message Frequency:

Message frequency may vary depending on the type of communication.

Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

Opt-In Method:

You may opt-in to receive SMS messages from Acrelec in the following ways:

Verbally, during a conversation

Opt-Out Method:

You can opt-out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

Help:

If you are experiencing any issues, you can reply with the keyword, HELP. Or you can get help directly from us at 412-322-3060.

Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our <u>Privacy Policy</u> and <u>Terms and Conditions</u> pages.
- Message frequency may vary.